

BRANCH OPENING HOURS AND ORDER CUT-OFF TIMES

STATE	LOCATION	BRANCH OPENING HOURS ¹	ORDER CUT-OFF TIMES ^{1,2}		PICK-UP HOURS ⁴
			STANDARD DELIVERY	NEXT DAY DELIVERY ³	
NSW	Erskine Park 02 9834 0900	7.30am - 5.00pm	4.00pm	N/A	6.00am - 4.00pm
	Cardiff 02 4041 3400	7.30am - 5.00pm	4.00pm	N/A	7.00am - 4.00pm
	Coffs Harbour 02 6656 3800				
	Orange 02 6363 3900				
	Queanbeyan 02 6132 8300				
NT	Darwin 08 8930 6333	7.00am - 4.30pm	4.00pm	N/A	7.00am - 4.00pm
QLD	Crestmead 07 3803 9999	7.30am - 5.00pm	4.00pm	12.30pm	6.00am - 4.00pm
	Cairns 07 4034 6555	7.00am - 4.30pm	4.00pm	N/A	7.00am - 4.00pm
	Mackay 07 4965 4000				
	Maryborough 07 4123 9500				
	Rockhampton 07 4921 5600				
Townsville 07 4412 3900					
SA	Adelaide 08 8262 4444	7.30am - 5.00pm	4.00pm	N/A	7.00am - 4.00pm
TAS	Hobart 03 6262 8888	7.30am - 5.00pm	4.00pm	N/A	7.00am - 4.00pm
VIC	Knoxfield 03 9237 6200	7.30am - 5.00pm	4.00pm	12.30pm	6.00am - 4.00pm
	Albury 02 6041 7600	7.30am - 5.00pm	4.00pm	N/A	7.00am - 4.00pm
	Bendigo 03 5448 6400				7.30am - 4.30pm
WA	Maddington 08 9493 8800	7.30am - 5.00pm	4.00pm	12.30pm	7.00am - 4.00pm

For further details contact your local Stramit branch or refer to your Product and Services Guide.

¹ Any weekday, other than a public holiday or site closure day, in the State or Territory.

² Standard Delivery refers to order cut-off times for standard lead-time products as defined in our Product and Services Guide. Next Day Delivery refers to order cut-off times for orders to be delivered the next Business Day.

³ Additional charges may apply.

⁴ Orders picked up outside of branch opening hours must be confirmed prior to pick-up.

DECLARATION OF DONE

ON-TIME DELIVERY
GREAT QUALITY PRODUCTS
BEST STOCK AVAILABILITY
AUSTRALIA WIDE COVERAGE
PERSONAL SERVICE
RESPONSIVE SUPPORT
FAST ORDER CONFIRMATION
ACCURATE INVOICING





OUR STEEL-CLAD COMMITMENT TO YOU EVERY TIME YOU WORK WITH US.

Our Declaration of Done is what sets Stramit® apart. It's our set of promises to you that make getting the job done easy. Want on-time delivery? Done. Great quality products? Done. No matter the size of the job, when you work with Stramit, you can consider it done.

Trade customers only. Terms and conditions apply. Visit stramit.com.au for details.



ON-TIME DELIVERY

We'll deliver in full, on-time and to specification or we'll credit you 5% of the order confirmation value. Give us 2 days' lead time without making a change and we'll double it to 10%.



GREAT QUALITY PRODUCTS

Great quality products every time, or we'll replace them at no cost to you.



BEST STOCK AVAILABILITY

With our most popular items always in stock, we have what you need, when you need it.



AUSTRALIA WIDE COVERAGE

With a national footprint and local teams covering every State and Territory, we'll work together to get your job done.



PERSONAL SERVICE

You'll be supported by an experienced sales team backed by a network of technical experts.



RESPONSIVE SUPPORT

You'll speak to us within 6 rings and we'll always keep you informed.



FAST ORDER CONFIRMATION

Accurate same day order confirmation, allowing an extra day for structural products, or we'll credit you \$50.



ACCURATE INVOICING

Your invoice will be accurate or we'll credit you the difference plus \$50 within 5 days.